

**HowardCenter**  
**Service Year At-A-Glance**  
**July 1, 2006 – June 30, 2007**

**Clients Served**

***Mental Health & Substance Abuse Services***

Adult Counseling Services	690
Community Support Programs	760
Crisis Services	1,261
ASSIST	241
ACT I	2,338
Bridge	466
Alcohol Counseling and Therapy	1,720
CRASH Program	1,051
Chittenden Clinic	207
<b>TOTAL</b>	<b>8,734</b>

***Developmental Services***

Shared Living Homes	131
Supported Residences	32
Group Homes	18
In-Home Family Supports	142
Shared Parenting	7
General Respite	236
Single-Service Vocational	6
Out-of-State Placements	1
Non-Funded	1
<b>TOTAL</b>	<b>574</b>

(NOTE: Ed/Prevention Services are no longer included as part of this report)

***Child, Youth & Family Services***

Intensive Family-Based Services	131	Early Childhood	76
Residential Treatment	130	Pine Forest Children's Community	110
Special Education	167	Respite	24
Counseling Services	728	Community Friends	129
Family & Community-Based	209	Centerpoint	411
JOBS	57	First Call for Children and Families	1,377
School Services	917	<b>TOTAL</b>	<b>4,466</b>

**Demographics**

Agency clients are 57% male and 43% female. Ages served are 5 and under, 3.2%; 6 – 12, 12.1%; 13 – 17, 16.3%; 18 – 34, 33.7%; 35 – 64, 30.2%; and 65+, 4.5%. The non-white client population is approximately 7.9%. The majority of individuals served are low income. Communities with the highest number of individuals served are 1) Burlington, 2) Colchester, and 3) Essex Junction/Essex Town.

**Program Outcome Summary**

***Mental Health & Substance Abuse Services:***

Adult Outpatient Services – Client Satisfaction Survey results show that services provided helped over 99% of individuals improve the problems that brought them to treatment.

Outpatient Alcohol and Drug Counseling – 76% of clients completing at least five sessions showed improvement in their pattern and frequency of use.

ASSIST – An average of 94% of all clients were discharged to a less restrictive level of care.

ACT I – 56.6% of incapacitated clients were kept at ACT I, avoiding incarceration at the Correctional Center.

Bridge – an average of 92% of opiate users were able to stay in the program until recommended discharge.

Chittenden Clinic – 98% of clients reported that they would refer other individuals to the Clinic for treatment.

***Child, Youth & Family Services:***

Family & Community-Based Services – 100% of families surveyed reported an increase in stability of the home environment after six to twelve months of service.

Intensive Family-Based Services – 93% of children remained in the home at discharge. (Placement Prevention Services)

Children’s Outpatient Counseling – 88% of active clients or their parents reported making progress toward treatment goals.

School Services – 68% of children or adolescents receiving services showed improvement in school behavior.

Community Friends – 74% of mentees were rated as having improved self-confidence.

***Developmental Services:***

Case Management – 98% of individuals surveyed felt satisfied with DS case management services.

Children and Families – 99% of children served through Intensive In-Home Supports remained living with their families.

Shared Living Homes – 131 individuals with developmental disabilities were supported in Shared Living Placements with individuals or families throughout the community.

Group Homes – There was a 87% stability rate for residents in our adult group homes.

Independent Living – 66 individuals with developmental disabilities were supported to live independently in the community.

Project Hire - 81 individuals were working one year or longer; 33 individuals employed five years or longer.

**Progress Toward Long Range Agency Goals**

- The agency has now adopted a unified name: HowardCenter. Thirteen years ago Baird Center, Champlain Drug and Alcohol Services, and The Howard Center for Human Services merged. Through the years, many community members thought of us as separate agencies. In order to improve access to services and community understanding of our work, we have chosen a unified name for all service areas. We also have a common telephone exchange – 488 – for all of our programs. Our newly designed website [www.howardcenter.org](http://www.howardcenter.org) has updated information on all programs, including information on how to access services.
- Partnered with many community-based and state organizations/agencies on new initiatives including Northern Lights, Second Spring, PACE Vermont Program, Chittenden County Students FIRST, and Safety Connection.
- Continued advertising to encourage individuals with disabilities to apply for employment

**For More Information**

For more detail or background on any item presented in this report, please contact Mary McKearin, Planning and Development Director, at 488-6910 or [marym@howardcenter.org](mailto:marym@howardcenter.org).